Accepted Health Plans



Lakeland Regional Health Medical Center

While the hospital contracts with the following health plans, the hospital may not be included in all of the products (i.e. HMO, PPO, Behavioral Health) offered by that plan.

Please note that medical professionals providing services at Lakeland Regional Health may or may not be contracted with the same insurance plans as the hospital. Additionally, they may not participate with all of the products (i.e. HMO, PPO, Behavioral Health) offered by the plan.

Patients should contact the healthcare practitioner who will provide services in the hospital to determine which health plans the practitioner participates in as a network provider, obtain an estimate, or learn about their billing practices.

To obtain information about costs related to our services, please visit https://mylrh.org/admissions-information/ to view our Admissions booklet.

Always check with your health plan to confirm hospital participation. Click the health plan name below to visit the plan website.

Commercial Plans

Aetna – HMO, PPO, POS, EPO, Global, LRH Employee Plan, Open Access https://www.aetna.com/

Allianz Global (aka Mondial Assistance and World Access) – Travel https://www.allianztravelinsurance.com/contact-us.htm

Ambetter EPO

https://ambetter.sunshinehealth.com/

Avmed – HMO, POS https://www.avmed.org/

Beechstreet - a Multiplan company – PPO Network http://www.beechstreet.com/Beechstreet/

BARInet https://barinet.com/

Commercial Plans Continued

Cigna /GWH – HMO, PPO, POS, EPO, All Access, and includes Disney Cigna HMO and Disney Orlando Health Network

- Excludes Baycare Employee Plan
- Excludes Disney Florida Hospital Network Plan (guesting only)

http://www.cigna.com/

Disney Cigna Orlando Health HMO https://www.cigna.com/disney/

Disney Cigna Central Florida Network – Open Access Plus https://www.cigna.com/disney/

Evolutions Healthcare Systems - PPO Network

- Prime
- Select
- Choice Network

http://www.ehsppo.com/

First Health - PPO Network http://firsthealth.coventryhealthcare.com/

Florida Blue - HMO, PPO, Options, FEP, PHS, PPC, Traditional

- Blue Care
- Blue Care Essential
- Blue Classic Everyday
- Blue Choice
- MyBlue
- Blue Select
- Simply Blue

https://www.floridablue.com/home

Humana - HMO, PPO, POS, EPO https://www.humana.com/

Molina Healthcare (Marketplace)

https://www.molinahealthcare.com/members/ny/en-us/mem/home.aspx

Multiplan/PHCS - PPO Network https://www.multiplan.com/

Optum VA

https://www.va.gov/communitycare/

Orlando Health Employee Plan/South Lake Hospital Employee Plan www.umr.com

The following information is accurate as of October 23, 2023, and may be subject to change. For questions about insurance coverage and specific plan products, please contact your insurance carrier directly.

https://www.polk-county.net/indigent-health-care/polk-health-care-plan

Commercial Plans Continued

United Health Care – HMO, PPO, Options PPO, POS, Choice/Choice Plus, Select, United One, Golden Rule, UMR, Oxford, Definity, NHP Plan, United Exchange Benefit Plan (Marketplace) https://www.uhc.com/

Medicaid HMO/PPO

Aetna Better Health of Florida https://www.aetnabetterhealth.com/

Clear Health Alliance (a Simply plan) - Medicaid HMO http://www.clearhealthalliance.com/

Humana Medical Plan Florida – Medicaid HMO https://www.humana.com/

Molina Healthcare - Medicaid HMO http://www.molinahealthcare.com/members/fl/en-us/Pages/home.aspx

Simply Medicaid HMO

https://www.simplyhealthcareplans.com/florida-medicaid/benefits/medicaid-benefits.html

Sunshine Health Plan - Medicaid HMO http://www.sunshinehealth.com/

United Healthcare Community Plan - Medicaid HMO https://www.uhccommunityplan.com/

Healthy Kids

Aetna Better Health of Florida https://www.aetnabetterhealth.com/

Simply Healthy Kids

https://www.simplyhealthcareplans.com/florida-medicaid/benefits/fhk-benefits.html

Medicare HMO/PPO

Aetna Medicare - HMO/PPO/POS/PFFS/Choice https://www.aetna.com/

Aetna Medicare Assure (and Plus) HMO SNP and Aetna Medicare Select HMO - Previously Coventry Summit Plan HMO and HMO/SNP)

https://www.coventry-medicare.com/

Medicare HMO/PPO Continued

Baycare Medicare HMO - Effective 10/01/2020

- Baycare Plus
- Baycare Plus Rewards
- Baycare Plus Complete
- Baycare Plus Signature

https://www.baycareplus.org/

Care Plus Health Plans (a Humana Company) - Medicare HMO/PPO https://www.careplushealthplans.com/

Cigna Medicare

https://www.cigna.com/medicare/

Devoted Health Plan of Florida https://www.devoted.com/

Florida Blue Medicare - HMO/PPO https://www.floridablue.com/home

Freedom Health/Optimum - Medicare HMO

• Freedom Dual Complete Special Needs

https://www.freedomhealth.com/

Humana – Medicare HMO, Gold Plus HMO, Regional PPO, PFFS, PPO, SNP https://www.humana.com/

Longevity – Medicare HMO – I-SNP https://longevityhealthplan.com/

Optimum - Medicare HMO

https://www.youroptimumhealthcare.com/

Simply Healthcare Medicare HMO

http://www.simplyhealthcareplans.com/florida-medicare/home.html

Sunshine (AllWell) Medicare HMO https://allwell.sunshinehealth.com/

United Healthcare - Medicare HMO, PPO, WellMed Network, SEC Horizons, Supplemental plans including:

- AARP Medicare HMO/PPO Complete
- Medicare Solutions

• United Dual Complete Special Needs https://www.uhc.com/

Wellcare Health Plan - Medicare HMO/PPO https://www.wellcare.com/florida

Mental Health

Lakeland Regional Health Behavioral Health practitioners do provide services in the hospital's mental health unit; however, they may or may not participate in the same health plans as the hospital.

Aetna Behavioral Health

• Excludes Aetna Better Health

https://www.aetna.com/services/behavioral-health.html

Aetna Behavioral Health (Horizon) - Employee Assistance Program (EAP) https://www.aetna.com/services/behavioral-health.html

Baycare Medicare HMO – Effective 10/01/2020

- Baycare Plus
- Baycare Plus Rewards
- Baycare Plus Complete
- Baycare Signature

https://www.baycareplus.org/

Carelon Behavioral Health carelon behavioral health - Search (bing.com)

Cigna Medicare

Behavioral Health | Medicare Advantage Plans (Part C) (cigna.com)

Evolutions Healthcare Systems - PPO Network

- Prime
- Select
- Choice Network

http://www.ehsppo.com/

Evernorth (Previously Cigna Behavioral Health) https://www.evernorth.com/tag/behavioral-health

Lucent

Behavioral Health - Lucent Health

Molina Healthcare Behavioral Health https://www.molinahealthcare.com/members/ny/en-US/mem/medicaid/overvw/coverd/behhlth.aspx

MultiPlan/PHCS – PPO Network https://www.multiplan.com/

Magellan Healthcare Behavioral Health Services https://www.magellanassist.com/default.aspx

United Behavioral Health/Optum https://www.uhc.com/

Workers' Compensation

Choice Managed Networks Workers Comp https://www.choicecarenetwork.com/

Corvel, Inc. Workers Comp http://www.corvel.com/

Multiplan Workers Comp https://www.multiplan.com/

Other Insurance

Black Lung

https://www.dol.gov/owcp/dcmwc/

ChampVA

• Requires authorization

https://nvf.org/champva-civilian-health-and-medical-program/

Traditional Medicaid

https://ahca.myflorida.com/

Traditional Medicare

https://www.medicare.gov/

Medicare Railroad

https://www.rrb.gov/Benefits/Medicare/RB20

Tricare (Military Health Plan)

- Certified to accept
- Prime Authorization required and member may have a higher out of pocket cost
- Select Authorization required and member may have a higher out of pocket cost
- Tricare for Life

https://www.humanamilitary.com/east/

Veteran's Administration

• Requires authorization from VA

https://www.va.gov/healthbenefits/