

Lakeland Regional Health offers access to multiple platforms inviting our community affiliates to view records for a practice's clients when admitted to our facility.

You will find in this packet information on how utilize the technology to your benefit.

Lakeland Regional Health utilizes three applications for this purpose:

- Andor
  - This application is designed to notify Primary Care providers when a patient has been evaluated in the Emergency Department, admitted to/discharged from the hospital, etc.
- Provider Portal Access
  - LRH Provider Portal is designed to give our Primary Care affiliate providers access to clinically relevant data on a web-based platform. Each practice will have an administrator who will request both Provider and staff user access.
- EpicCare Link
  - LRH Ambulatory Clinic Provider Portal is designed to give our community affiliated providers and organizations access to view shared patient's data on a web-based platform. Each practice will have the ability to request an administrator who can manage their staff's access or sign up for an individual account. Future upgrades will also allow for patient referrals to be entered and monitored for updates.

Please see below to obtain access to each of the following:

- Andor—fill out NPI database//do nothing automatically done.
- Cerner—form attached and email to [providerportal@mylrh.org](mailto:providerportal@mylrh.org)
- EpicCare Link—send an email to [providerportal@mylrh.org](mailto:providerportal@mylrh.org) with the following information:
  - Name of Clinic
  - Name of Administrator
  - Email Address

Questions regarding Provider Portal or Andor App, feel free to contact [Malcolm.Duggan@mylrh.org](mailto:Malcolm.Duggan@mylrh.org).

Questions regarding EpicCare Link, feel free to contact [Kristy.Moots@mylrh.org](mailto:Kristy.Moots@mylrh.org).