Lakeland Regional Health Medical Center

While the hospital contracts with the following health plans, the hospital may not be included in all of the products (i.e. HMO, PPO, Behavioral Health) offered by that plan.

Please note that medical professionals providing services at Lakeland Regional Health may or may not be contracted with the same insurance plans as the hospital. Additionally, they may not participate with all of the products (i.e. HMO, PPO, Behavioral Health) offered by the plan.

Patients should contact the healthcare practitioner who will provide services in the hospital to determine which health plans the practitioner participates in as a network provider, obtain an estimate, or learn about their billing practices.

To obtain information about costs related to our services, please visit https://mylrh.org/admissions-information/ to view our Admissions booklet.

Always check with your health plan to confirm hospital participation. Click the health plan name below to visit the plan website.

Commercial Plans

Aetna – HMO, PPO, POS, EPO, Global, LRH Employee Plan, Open Access
https://www.aetna.com/

Allianz Global (aka Mondial Assistance and World Access) – Travel
https://www.allianztravelinsurance.com/contact-us.htm

Ambetter EPO
https://ambetter.sunshinehealth.com/

Avmed – HMO, POS
https://www.avmed.org/

Beechstreet - a Multiplan company – PPO Network
http://www.beechstreet.com/Beechstreet/

Cigna /GWH – HMO, PPO, POS, EPO, All Access, and includes Disney Cigna HMO and Disney Orlando Health Network
  • *Excludes Baycare Employee Plan*
  • *Excludes Disney Florida Hospital Network Plan (guesting only)*
https://www.cigna.com/

The following information is accurate as of April 7, 2021, and may be subject to change.

For questions about insurance coverage and specific plan products, please contact your insurance carrier directly.
Commercial Plans Continued

Disney Cigna Orlando Health HMO
https://www.cigna.com/disney/

Disney Cigna Central Florida Network – Open Access Plus
https://www.cigna.com/disney/

Evolutions Healthcare Systems - PPO Network
- Prime
- Select
- Choice Network
http://www.ehsppo.com/

First Health - PPO Network
http://firsthealth.coventryhealthcare.com/

Florida Blue - HMO, PPO, Options, FEP, PHS, PPC, Traditional
- Blue Care
- Blue Care Essential
- Blue Classic Everyday
- Blue Choice
- MyBlue
- Blue Select
- Simply Blue
https://www.floridablue.com/home

Galaxy Health Network – PPO
http://www.galaxyhealth.net/

Global Excel - PPO
http://www.globalexcel.com

HealthSmart Payors Organization, Inc. - PPO
http://www.healthsmart.com/

Humana - HMO, PPO, POS, EPO
https://www.humana.com/

Integrated Health Plan - MultiPlan – PPO Network
http://www.ihplan.com/

Multiplan/PHCS - PPO Network
https://www.multiplan.com/

Optum VA
https://www.va.gov/communitycare/

Orlando Health Employee Plan/South Lake Hospital Employee Plan
www.umr.com

Polk Health Plan
https://www.polk-county.net/indigent-health-care/polk-health-care-plan

The following information is accurate as of April 7, 2021, and may be subject to change.
For questions about insurance coverage and specific plan products, please contact your insurance carrier directly.
Commercial Plans Continued

Prime Health EPO (FSMET only)
http://www.primehealthservices.com/

Three Rivers Provider Network – PPO
http://trpnppo.com/

United Health Care – HMO, PPO, Options PPO, POS, Choice/Choice Plus, Select, United One, Golden Rule, UMR, Oxford, Definity, NHP Plan
https://www.uhc.com/

Medicaid HMO/PPO

Aetna Better Health of Florida
https://www.aetnabetterhealth.com/

Clear Health Alliance (a Simply plan) - Medicaid HMO
http://www.clearhealthalliance.com/

Humana Medical Plan Florida – Medicaid HMO
https://www.humana.com/

Magellan Complete Care - Medicaid HMO
https://www.magellancompletecareoffl.com/

Molina Healthcare - Medicaid HMO

Simply Medicaid HMO
https://www.simplyhealthcareplans.com/florida-medicaid/benefits/medicaid-benefits.html

Staywell - Medicaid HMO (a Wellcare Company)
https://www.wellcare.com/florida

Sunshine Health Plan - Medicaid HMO
http://www.sunshinehealth.com/

United Healthcare Community Plan - Medicaid HMO
https://www.uhccommunityplan.com/

Healthy Kids

Aetna Better Health of Florida
https://www.aetnabetterhealth.com/

The following information is accurate as of April 7, 2021, and may be subject to change.
For questions about insurance coverage and specific plan products, please contact your insurance carrier directly.
Medicare HMO/PPO

Aetna Medicare - HMO/PPO/POS/PFFS/Choice
https://www.aetna.com/

Aetna Medicare Assure (and Plus) HMO SNP and Aetna Medicare Select HMO - Previously Coventry Summit Plan HMO and HMO/SNP
https://www.coventry-medicare.com/

Baycare Medicare HMO - Effective 10/01/2020
- Baycare Plus
- Baycare Plus Rewards
- Baycare Plus Complete
- Baycare Plus Signature
https://www.baycareplus.org/

Care Plus Health Plans (a Humana Company) - Medicare HMO/PPO
https://www.careplushealthplans.com/

Cigna Medicare
https://www.cigna.com/medicare/

Devoted Health Plan of Florida
https://www.devoted.com/

Florida Blue Medicare - HMO/PPO
https://www.floridablue.com/home

Freedom Health/Optimum - Medicare HMO
- Freedom Dual Complete Special Needs
https://www.freedomhealth.com/

Humana – Medicare HMO, Gold Plus HMO, Regional PPO, PFFS, PPO, SNP
https://www.humana.com/

Longevity – Medicare HMO – I-SNP
https://longevityhealthplan.com/

Optimum - Medicare HMO
https://www.youroptimumhealthcare.com/

Simply Healthcare Medicare HMO
http://www.simplyhealthcareplans.com/florida-medicare/home.html

Sunshine (AllWell) Medicare HMO
https://allwell.sunshinehealth.com/

United Healthcare - Medicare HMO, PPO, WellMed Network, SEC Horizons, Supplemental plans including:
- AARP Medicare HMO/PPO Complete
- Medicare Solutions
- United Dual Complete Special Needs
https://www.uhc.com/
Medicare HMO/PPO Continued

Wellcare Health Plan - Medicare HMO/PPO
https://www.wellcare.com/florida

Mental Health

Lakeland Regional Health Behavioral Health practitioners do provide services in the hospital’s mental health unit; however, they may or may not participate in the same health plans as the hospital.

Aetna Behavioral Health
- Excludes Aetna Better Health
https://www.aetna.com/services/behavioral-health.html

Aetna Behavioral Health (Horizon) - Employee Assistance Program (EAP)
https://www.aetna.com/services/behavioral-health.html

Baycare Medicare HMO – Effective 10/01/2020
- Baycare Plus
- Baycare Plus Rewards
- Baycare Plus Complete
- Baycare Signature
https://www.baycareplus.org/

Beacon Health Options
https://www.beaconhealthoptions.com/

Cigna Behavioral Health
http://www.cigna.com/

Devoted BH
https://www.devoted.com/

Evolutions Healthcare Systems - PPO Network
- Prime
- Select
- Choice Network
http://www.ehsppo.com/

Integrated Health Plan - MultiPlan - PPO Network
http://www.ihplan.com/

MultiPlan/PHCS – PPO Network
https://www.multiplan.com/

Magellan Healthcare Behavioral Health Services
https://www.magellanassist.com/default.aspx

New Directions for Florida Blue
https://www.ndbh.com

The following information is accurate as of April 7, 2021, and may be subject to change.
For questions about insurance coverage and specific plan products, please contact your insurance carrier directly.
Mental Health Continued

Prime Health EPO (FSMET only)
www.PrimeHealthServices.com

United Behavioral Health/Optum
https://www.uhc.com/

Workers’ Compensation

Aetna/Coventry Workers Comp
https://www.coventrywcs.com/content/Menu/Home/Solutions/Network_Solutions/Workers_Comp_Network.html

Choice Managed Networks Workers Comp
https://www.choicecarenetwork.com/

Corvel, Inc. Workers Comp
http://www.corvel.com/

Coventry Workers Comp
https://www.coventrywcs.com/content/Menu/Home/Solutions/Network_Solutions/Workers_Comp_Network.html

Galaxy Health Network Workers Comp
http://www.galaxyhealth.net/

Integrated Health Plan Workers Comp (a MultiPlan Company)
http://www.ihplan.com/

Multiplan Workers Comp
https://www.multiplan.com/

Three Rivers Provider Network Workers Comp
http://trpnppo.com/

Other Insurance

Black Lung
https://www.dol.gov/owcp/dcmwc/

ChampVA
- Requires authorization
https://nvf.org/champva-civilian-health-and-medical-program/

Traditional Medicaid
https://ahca.myflorida.com/

The following information is accurate as of April 7, 2021, and may be subject to change.
For questions about insurance coverage and specific plan products, please contact your insurance carrier directly.
Other Insurance Continued

Traditional Medicare
https://www.medicare.gov/

Medicare Railroad
https://www.rrb.gov/Benefits/Medicare/RB20

Tricare (Military Health Plan)
- **Certified to accept**
- Prime - Authorization required and member may have a higher out of pocket cost
- Select – Authorization required and member may have a higher out of pocket cost
- Tricare for Life
https://www.humanamilitary.com/east/

Veteran’s Administration
- **Requires authorization from VA**
https://www.va.gov/healthbenefits/

The following information is accurate as of April 7, 2021, and may be subject to change.
For questions about insurance coverage and specific plan products, please contact your insurance carrier directly.