

Accepted Health Plans



Lakeland Regional Health Medical Center

While the hospital contracts with the following health plans, the hospital may not be included in all of the products (i.e. HMO, PPO, Behavioral Health) offered by that plan.

Please note that medical professionals providing services at Lakeland Regional Health may or may not be contracted with the same insurance plans as the hospital. Additionally, they may not participate with all of the products (i.e. HMO, PPO, Behavioral Health) offered by the plan.

Patients should contact the healthcare practitioner who will provide services in the hospital to determine which health plans the practitioner participates in as a network provider, obtain an estimate, or learn about their billing practices.

To obtain information about costs related to our services, please visit <https://mylrh.org/admissions-information/> to view our Admissions booklet.

Always check with your health plan to confirm hospital participation. Click the health plan name below to visit the plan website.

Commercial Plans

Aetna – HMO, PPO, POS, EPO, Global, LRH Employee Plan, Open Access
<https://www.aetna.com/>

Allianz Global (aka Mondial Assistance and World Access) – Travel
<https://www.allianztravelinsurance.com/contact-us.htm>

Ambetter EPO
<https://ambetter.sunshinehealth.com/>

Avmed – HMO, POS
<https://www.avmed.org/>

Beechstreet - a Multiplan company – PPO Network
<http://www.beechstreet.com/Beechstreet/>

Cigna /GWH – HMO, PPO, POS, EPO, All Access, and includes Disney Cigna HMO and Disney Orlando Health Network

- *Excludes Baycare Employee Plan*
- *Excludes Disney Florida Hospital Network Plan (guesting only)*

<http://www.cigna.com/>

The following information is accurate as of April 7, 2021, and may be subject to change.

For questions about insurance coverage and specific plan products, please contact your insurance carrier directly.

Commercial Plans Continued

Disney Cigna Orlando Health HMO

<https://www.cigna.com/disney/>

Disney Cigna Central Florida Network – Open Access Plus

<https://www.cigna.com/disney/>

Evolutions Healthcare Systems - PPO Network

- Prime
- Select
- Choice Network

<http://www.ehsppo.com/>

First Health - PPO Network

<http://firsthealth.coventryhealthcare.com/>

Florida Blue - HMO, PPO, Options, FEP, PHS, PPC, Traditional

- Blue Care
- Blue Care Essential
- Blue Classic Everyday
- Blue Choice
- MyBlue
- Blue Select
- Simply Blue

<https://www.floridablue.com/home>

Galaxy Health Network – PPO

<http://www.galaxyhealth.net/>

Global Excel - PPO

<http://www.globalexcel.com>

HealthSmart Payors Organization, Inc. - PPO

<http://www.healthsmart.com/>

Humana - HMO, PPO, POS, EPO

<https://www.humana.com/>

Integrated Health Plan - MultiPlan – PPO Network

<http://www.ihplan.com/>

Multiplan/PHCS - PPO Network

<https://www.multipan.com/>

Optum VA

<https://www.va.gov/communitycare/>

Orlando Health Employee Plan/South Lake Hospital Employee Plan

www.umar.com

Polk Health Plan

<https://www.polk-county.net/indigent-health-care/polk-health-care-plan>

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Commercial Plans Continued

Prime Health EPO (FSMET only)

<http://www.primehealthservices.com/>

Three Rivers Provider Network – PPO

<http://trpnppo.com/>

United Health Care – HMO, PPO, Options PPO, POS, Choice/Choice Plus, Select, United One, Golden Rule, UMR, Oxford, Definity, NHP Plan

<https://www.uhc.com/>

Medicaid HMO/PPO

Aetna Better Health of Florida

<https://www.aetnabetterhealth.com/>

Clear Health Alliance (a Simply plan) - Medicaid HMO

<http://www.clearhealthalliance.com/>

Humana Medical Plan Florida – Medicaid HMO

<https://www.humana.com/>

Magellan Complete Care - Medicaid HMO

<https://www.magellancompletecareoffl.com/>

Molina Healthcare - Medicaid HMO

<http://www.molinahealthcare.com/members/fl/en-us/Pages/home.aspx>

Simply Medicaid HMO

<https://www.simplyhealthcareplans.com/florida-medicaid/benefits/medicaid-benefits.html>

Staywell - Medicaid HMO (a Wellcare Company)

<https://www.wellcare.com/florida>

Sunshine Health Plan - Medicaid HMO

<http://www.sunshinehealth.com/>

United Healthcare Community Plan - Medicaid HMO

<https://www.uhccommunityplan.com/>

Healthy Kids

Aetna Better Health of Florida

<https://www.aetnabetterhealth.com/>

Medicare HMO/PPO

Aetna Medicare - HMO/PPO/POS/PFFS/Choice

<https://www.aetna.com/>

Aetna Medicare Assure (and Plus) HMO SNP and Aetna Medicare Select HMO - Previously Coventry Summit Plan HMO and HMO/SNP)

<https://www.coventry-medicare.com/>

Baycare Medicare HMO - Effective 10/01/2020

- Baycare Plus
- Baycare Plus Rewards
- Baycare Plus Complete
- Baycare Plus Signature

<https://www.baycareplus.org/>

Care Plus Health Plans (a Humana Company) - Medicare HMO/PPO

<https://www.careplushealthplans.com/>

Cigna Medicare

<https://www.cigna.com/medicare/>

Devoted Health Plan of Florida

<https://www.devoted.com/>

Florida Blue Medicare - HMO/PPO

<https://www.floridablue.com/home>

Freedom Health/Optimum - Medicare HMO

- Freedom Dual Complete Special Needs

<https://www.freedomhealth.com/>

Humana – Medicare HMO, Gold Plus HMO, Regional PPO, PFFS, PPO, SNP

<https://www.humana.com/>

Longevity – Medicare HMO – I-SNP

<https://longevityhealthplan.com/>

Optimum - Medicare HMO

<https://www.youroptimumhealthcare.com/>

Simply Healthcare Medicare HMO

<https://www.simplyhealthcareplans.com/florida-medicare/home.html>

Sunshine (AllWell) Medicare HMO

<https://allwell.sunshinehealth.com/>

United Healthcare - Medicare HMO, PPO, WellMed Network, SEC Horizons, Supplemental plans including:

- AARP Medicare HMO/PPO Complete
- Medicare Solutions
- United Dual Complete Special Needs

<https://www.uhc.com/>

Medicare HMO/PPO Continued

Wellcare Health Plan - Medicare HMO/PPO

<https://www.wellcare.com/florida>

Mental Health

Lakeland Regional Health Behavioral Health practitioners do provide services in the hospital's mental health unit; however, they may or may not participate in the same health plans as the hospital.

Aetna Behavioral Health

- ***Excludes Aetna Better Health***

<https://www.aetna.com/services/behavioral-health.html>

Aetna Behavioral Health (Horizon) - Employee Assistance Program (EAP)

<https://www.aetna.com/services/behavioral-health.html>

Baycare Medicare HMO – Effective 10/01/2020

- Baycare Plus
- Baycare Plus Rewards
- Baycare Plus Complete
- Baycare Signature

<https://www.baycareplus.org/>

Beacon Health Options

<https://www.beaconhealthoptions.com/>

Cigna Behavioral Health

<http://www.cigna.com/>

Devoted BH

<https://www.devoted.com/>

Evolutions Healthcare Systems - PPO Network

- Prime
- Select
- Choice Network

<http://www.ehsppo.com/>

Integrated Health Plan - MultiPlan - PPO Network

<http://www.ihplan.com/>

MultiPlan/PHCS – PPO Network

<https://www.multiplan.com/>

Magellan Healthcare Behavioral Health Services

<https://www.magellanassist.com/default.aspx>

New Directions for Florida Blue

<https://www.ndbh.com>

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Mental Health Continued

Prime Health EPO (FSMET only)

www.PrimeHealthServices.com

United Behavioral Health/Optum

<https://www.uhc.com/>

Workers' Compensation

Aetna/Coventry Workers Comp

https://www.coventrywcs.com/content/Menu/Home/Solutions/Network_Solutions/Workers_Comp_Network.html

Choice Managed Networks Workers Comp

<https://www.choicecarenetwork.com/>

Corvel, Inc. Workers Comp

<http://www.corvel.com/>

Coventry Workers Comp

https://www.coventrywcs.com/content/Menu/Home/Solutions/Network_Solutions/Workers_Comp_Network.html

Galaxy Health Network Workers Comp

<http://www.galaxyhealth.net/>

Integrated Health Plan Workers Comp (a MultiPlan Company)

<http://www.ihplan.com/>

Multiplan Workers Comp

<https://www.multipan.com/>

Three Rivers Provider Network Workers Comp

<http://trpnppo.com/>

Other Insurance

Black Lung

<https://www.dol.gov/owcp/dcmwc/>

ChampVA

- **Requires authorization**

<https://nvf.org/champva-civilian-health-and-medical-program/>

Traditional Medicaid

<https://ahca.myflorida.com/>

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For questions about insurance coverage and specific plan products, please contact your insurance carrier directly.

Other Insurance Continued

Traditional Medicare

<https://www.medicare.gov/>

Medicare Railroad

<https://www.rrb.gov/Benefits/Medicare/RB20>

Tricare (Military Health Plan)

- ***Certified to accept***
- Prime - Authorization required and member may have a higher out of pocket cost
- Select – Authorization required and member may have a higher out of pocket cost
- Tricare for Life

<https://www.humanamilitary.com/east/>

Veteran's Administration

- ***Requires authorization from VA***

<https://www.va.gov/healthbenefits/>