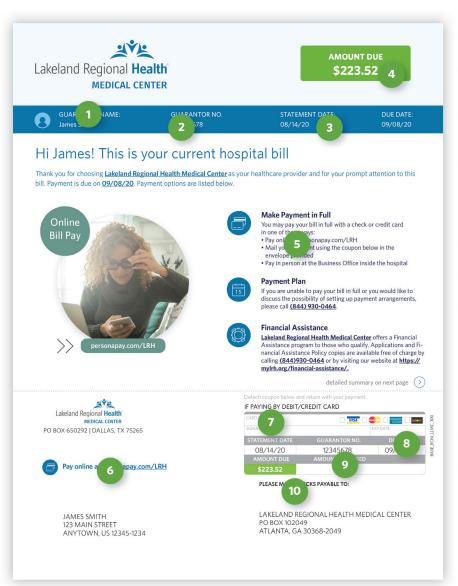


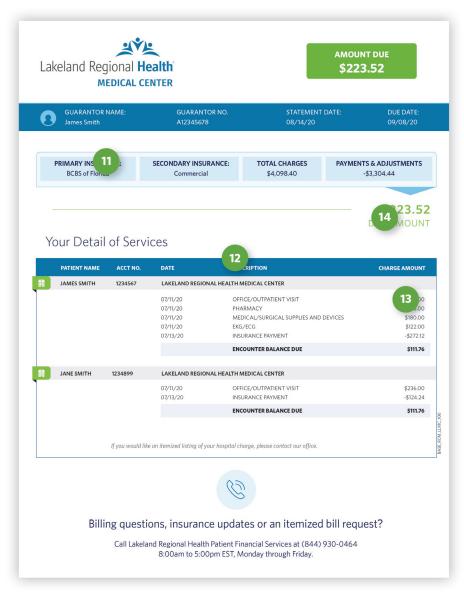
Introducing your new statement

At Lakeland Regional Health Medical Center we continually strive to improve services to our patients. We recently transitioned to a new billing system and statement. Depending on the date of your services at Lakeland Regional Health Medical Center, you may receive more than one billing statement for a period of time.



- Guarantor Name Name of person who is responsible for the bill.
- Quarantor Number The Guarantor Number assigned to the person responsible for the bill.
- 3 Statement Date Date of your statement. If you have any questions, call customer service toll free at (844) 930-0464.
- 4 Payment Due The amount owed that reflects total charges minus any payment you and/or your insurance company made and was posted to your account as of the statement date. Any payments made after your statement date will not be reflected in the current balance due.
- **5** Payment Options These are the payment options that are available to you.
- 6 Pay Online This is the website to make your electronic payment.
- **Credit card payment** If you are paying by credit card, use this area to fill in the type of credit card, card number, signature code (also known as a security code), amount you are paying, signature, and expiration date. We accept Mastercard, Discover, Visa, and American Express.
 - Due Date The date payment is due. If you are unable to pay in full by this date, call customer service toll free at (844) 930-0464 for payment options.
- 9 Show Amount Paid Here Write the amount you are paying toward this bill.
- Make Checks Payable and Send To The provider name and address where payments should be sent.

Introducing your new statement



- Detail Column Header Detail information.
- 2 Service Description Information specific to your visit, including: date of service, patient name, visit type, account number, primary insurance, and secondary insurance.
- Amount Due Total amount due for a specific date of service.
- Total Payment Due The total for services at all locations and all dates of service. This amount reflects any payments made and posted to your account to date. Any payments made after your Statement Date will not be reflected in the current balance due.

Questions?

Please contact customer service toll free at (844) 930-0464..

Hours: 8:00am to 5:00pm EST, Monday through Friday Payments can be made online at personapay.com/LRH